

March 22, 2020

Dear Patients,

With the recent news and public impact of the coronavirus (COVID-19), our team wanted to share some of the protocols we have in place to protect your health and wellness in our office.



We are continually monitoring changes and updated guidelines set forth by the [Centers for Disease Control and Prevention \(CDC\)](#) and the [World Health Organization \(WHO\)](#) in our practice, interactions, and work environment to ensure patient and team safety.

## Sterilization and Pathogen Control

1. Our dental practice always maintains the highest cleanliness standards and sterilization protocols using OSHA-approved disinfectants and/or the barrier method to prevent the spread of infectious diseases.
2. We use medical-grade disinfectants and cleaners shown to eliminate bacteria and viruses.
3. All instruments are sterilized using OSHA-approved methods between each patient. Instrument carriers are equipped with indicators that show they have reached the proper temperature during the process.
4. Many of our instruments and supplies are designed for single use. Once used, they are immediately disposed of safely.
5. Sterilization equipment is maintained and certified regularly.
6. Common areas like reception desks, restrooms, and consultation areas are all regularly cleaned and sanitized to prevent disease spread outside of the treatment room.
7. We have safety protocols in place in the event that our patients or dental team are exposed to coronavirus.

## How Coronavirus Impacts Your Dental Appointment

<p><b>We will see patients of record with oral infection, decay, or to restore function, or from trauma and to relieve pain.</b></p> <p>This includes fillings, crowns, bridges, denture adjustments if pain or discomfort, and in-home Sleep Studies.</p> <p>Periodontal care to reduce risk of infection, includes seeing your hygienist</p> <p>Implants are on a case-by-case basis</p>	<p>Services to be <u>delayed</u> include most routine adult hygiene (recare check-up)</p> <p>Any esthetic or cosmetic procedures, including in-office bleaching.</p> <p><b>PHONE CONSULTATIONS ONLY:</b> For all orthodontic visits, including InvisAlign, Sure Smile and for The Healthy Start</p>
--	---

We are happy to reschedule visits for patients who feel unwell or suspect they may have COVID-19, especially if:

1. You have traveled outside of the US in the last month.
2. You have a cough, fever, shortness of breath, or flu-like symptoms.
3. You have had contact with anyone who has been exposed to the coronavirus.

I value you and truly want you in the BEST HEALTH. Please do NOT arrive more than a few minutes early, and do not bring other family members with you as we need to reduce the number of people in our reception area at any one time. During times of uncertainty, my priorities stand with you, your family, and my incredible staff.

Feel free to call our office 248-625-5222 with any questions or concerns.

Thank you,  
Dr. David Regiani and Team